

HP ALM 12

Administration & Customisation

2
Days

The
comprehensive
course covering
all aspects of
ALM & Quality
Center
administration

Recommended
for anyone new
to ALM or for
those upgrading
from previous
versions of
Quality Center

This course covers all aspects of administering the HP ALM implementation, from the Site Administration utility through to project customisation and workflow.

The course covers best practices, how to maintain ALM projects and how to resolve typical day-to-day issues and implement user requests.

Throughout the course practical examples are demonstrated, and the delegates get to practice what they have learned in each chapter within HP ALM.

The course is intended for anyone that will be administering ALM or Quality Center or Project Administrators looking to manage ALM Projects.

The course is based on the site installation of ALM, but applies equally to those wishing to customise their cloud-hosted version.

Course Objectives

- Understand the ALM architecture
- Get to know every aspect of the Site Admin utility, ALM project management, site configuration, users, licences, implementing company-wide policies
- Gain a full understanding of project customisation, including user group permissions, custom fields, automail and alerts, custom project reports, workflow and the VBScript editor.
- Get to know best practices in implementing and maintaining ALM.

Course Pre-requisites

- Delegates should be familiar with the ALM user interface

Key Points

The ALM Architecture

Understand the architecture of ALM, the admin components of ALM, and the file structure of the repository

Managing Users

How to setup new users, and import users from a global level, resetting passwords, making users administrators, disabling, deleting and removing users, adding users to projects

Managing Domains & Projects

How to create domains and projects, importing/exporting projects, activating/deactivating, removing and deleting projects. The project table structure, copying projects, Cleaning the repository. Creating & Maintaining Project Templates

Site Connections & Licences

How to monitor users, disconnect users, import licences, modify licences, licence types

Server & Database Connectivity

Setup of logs for ALM Servers. Setting up new database connections

Server Configuration

Site Parameters, how to implement organisation-wide policies, renaming ALM modules at a global and local level

User Groups & Permissions

Creating new user groups, setting permissions, changing module-level access, how to use data-hiding filters & Transition rules.

Customising Projects

Custom fields, custom look-up lists, making fields mandatory, turning on history for fields, defining Requirement types, editing RBQM constants

Configuring Automail & Alert Rules

Setting up Automail server side and at a project level. Creating mail conditions. Using alert rules

PPT Customisation

Setting up KPIs,

Project Report Templates

How to set up Template Project Reports and how to manage them globally in ALM

Business Views

Configuring global Business View reports

Sprinter Configuration

How to configure use of Sprinter at a Project Level

Workflow

Using the defect workflow wizards. How to use the VBScript editor to automate tasks in your ALM project

Web Client Configuration

Configuring the new Web Client Application